

Pheax Travel - Privacy Policy Notice

This Privacy Policy Notice applies to all websites of www.pheaxtravel.gr that belong and operate under it and to all sub-sectors of www.pheaxtravel.gr as well (hereinafter “Pheax Travel”). It aims at informing you on how information regarding you are being used and shared. The present Privacy Policy Notice explains what information will be collected by www.pheaxtravel.gr, when you are accessing our services (including through the websites of our colleagues), the way that information are being used and the way in which you can control the collection, correction or deletion of your information. We shall not use or share your information to anyone except from what is described in the present Privacy Policy Notice.

This policy does not apply to information that we collect using other means (including those offline) or other sources. The terms that are not defined in the present policy are fully explained at the Terms of Services section, which we strongly recommend you to examine in addition with the present policy. The usage of the information collected through our websites is limited to the aims of the present privacy policy and the Terms of Services of our clients, potential clients, employees and potential employees.

1. How we collect your data

With your explicit consent we can collect elements of personal identification regarding you, like your full name, telephone number, mail address, e-mail address, IP address and information about the services you choose or similar, when you request a service, when you send us your queries via our website, and when you are choosing to contact forms.

We are using Google Analytics on our service and when you are visiting our websites, we might receive certain information about you, as described below. We shall not send any e-mail advertising messages without your explicit consent. However, we might send you e-mail messages regarding your former contact

with us about a service we provide or in case you will be requesting information from us about the performance of our service/contract.

2. How we manage your Data

Pheax Travel allows for its users to correct, change, add or delete data and information that have been collected by Pheax Travel. If you choose to delete information, Pheax Travel will act in order to delete this information from its files shortly. For the protection and security of the user, Pheax Travel tries to certify that the person making the changes is the same person as the user. In order to have access, change or delete personal data and to report problems regarding the operation of the website or in order to ask any question you can contact Pheax Travel via e-mail at info@www.pheaxtravel.gr or at our mailing address at Corfu, 49100, Greece.

In Pheax Travel website we use “cookies”, a technology that saves data on your computer by using your browser’s functionalities. Under no circumstances will cookies cause any damages on either the user’s computer or the files stored in them. Some of the information stored in cookies, with your consent, are being used for identification purposes. Some of the information collected are not identifiable and are limited to minimum information required for optimizing efficiency. Certain cookies serve for our visitors to enjoy and use the full operability of our website. We use a cookies control system which allows you to accept the use of cookies and to check the cookies stored in your device/ computer. Certain cookies will be stored for certain periods of time while others will last indefinitely.

Your browser should also offer you the option for management and deletion of the cookies from your device. Please refer to your browser’ settings. Exemption available cookie- Google Analytics: <https://tools.google.com/dlpage/gaoptout>. Pheax Travel uses cookies in order to provide for its users/subscribers information and in order to process the services provided by our website.

3. How we use your Data

Data Collection

- (a) We use the information we collect with your consent in order to operate, to maintain our website, to perform our contract with you (reservation of agency services, cancelation of reservation etc) and to answer your queries and concerns.

The legal basis is article 6, par.1, points a), b) and f) of the EU General Data Protection Regulation (GDPR).

- (b) We also use the information we collect in order to help parties cooperate with us as employees and potential employees. The legal basis is article 6, par 1, points a) and f) of the GDPR.

Data Usage

- (a) Personal Information : Pheax Travel will not lease or sell personal information to sites. We may store data at locations that are not under Pheax Travel's direct control (for example, to servers or databases located with hosting providers). All information of personal identification that you choose to post on our websites or to the Pheax Travel service, for example posting comments to our blog page (if this service is available), will be available to everyone. If you choose to delete information that you have posted on our blog page or to the Pheax Travel service, copies may remain visible on stored and archived pages of our webpages, or in cases that other users have copied or saved these information.

- (b) Non-personally identifiable information: We may share non-personal information with interested third parties (like anonymous usage data, reference pages/ output pages and URL addresses, platform types, clicks number etc.) and use patterns for certain services and the services of our partners. These results constitute exclusively **non-personal information**. If we choose to post these results to the Pheax Travel or to our blog page

(for example, to our result collection), you understand and agree that these information will be published. By posting your results to Pheax Travel, you agree that all necessary consent have been received in order to publish these data. If you delete the information posted on our blog page, copies may remain visible to stored and archived pages of our webpage or if other users have copied or saved these data. Non-personally identifiable information can be stored indefinitely.

- (c) Cases where the disclosure of your information is required: Pheax Travel will reveal your information when this is required by law, if it is subjected to summon or other legal procedure or if we fairly decide that it is necessary for: (a) compliance with the law and the fair requests of the law enforcement authorities, (b) the imposing of the Terms of Services or the protection of safety and of the integrity of our services or (c) to exercise or protect the rights, the property or the personal safety of the Pheax Travel.

- (d) What happens in case of control change: We can buy or sell/ transfer the company (included the company's stocks) or any combination of its products, services and/or businesses. Your information, for example client names, e-mail addresses and other information of the users that have been received with their consent and they are being lawfully retained in accordance with the present Privacy Notice and that they are associated with Pheax Travel may be in between data that are sold or transferred differently to these types of transactions. We can, as well, sell, allocate or transfer with any other way these data in the context of company concessions, merges, acquisitions, bankruptcies, dissolutions, reorganizations, winding up or similar transactions or procedures concerning the whole or part of the company. We will not notify, allocate,

dispose or sell your personal information to any third parties separately, in the form of product.

You will be notified via e-mail or warning notification in our website for any ownership change or usage of your personal data, as well as any choices that you may have regarding your personal data.

- (e) Reviews: We present personal review of satisfied clients in our website, in addition to other approvals. With your consent, we can publish your statement along with your name. If you wish to update or delete your review, you can contact us at info@www.pheaxtravel.gr.

4. Third party access

Pheax Travel will not lease or sell your personal information to others and it will not share (except from the reasons stated at the present notice) your personal data to third parties.

We store information to locations outside the direct control of Pheax Travel, to servers or databases that are located with hosting providers. Our hosting provider does not have access to your personal data, but has periodical technical access to our server's data for support and maintenance and under no circumstances do we provide them access to your personal data.

In order to be informed on how the third parties are using your information, you should refer to their privacy policy.

5. How we protect your Data.

The information we collect through Pheax Travel can be stored and processed in Europe. If you are in the European Union or in the European Economic Area, we would like to inform you that we will not transfer information, included your personal data, to any country outside the EU or the European Economic Area. If

you are a citizen of a non-EU country, we would like to inform you that we will protect your data according to GDPR, but also may use your data according to your forum's legislation (for example transferring data between other forum Agencies for legal purposes or to execute your contract).

Pheax Travel has the protection of privacy and personal data against malicious activity as its top priority: i) It has obtained a valid safety certificate from ESET SSL Filter CA Certification Authority concerning our website safety, ii) Pheax Travel and its partners use the latest up to date Firewall and Antivirus programs.

Although Pheax Travel tries hard to protect your privacy and your data, we can neither ensure nor guarantee the safety of any information you have transferred to Pheax Travel nor ensure that your information in Pheax Travel could not be accessed (revealed, altered or destroyed) from third parties, who can hack in to any of our standard physical, technical or administrative guarantees. When you insert sensitive information (like your connection credentials) in our registration or order forms, we encrypt these information using SSL technology (Secure Sockets Layer), as well as other related technologies available. Nevertheless, there is no Internet transmission method or digital storage method, which can be described as 100% safe. Consequently, we cannot guarantee ultimate safety.

If you have any questions regarding our website safety, please contact us to this address: info@www.pheaxtravel.gr. Possible credit card processing companies that you choose to use with us (POS-owning companies, banks etc) do not store, share, save or use personally recognizable data for any other purpose. We don't cooperate with such a company online, though.

In case your personal data have been violated, Pheax Travel will notify the concerned parties immediately, according to the existing legislation.

6. Your personal rights

According to the GDPR, your rights are the following. You can read more about your rights with details [here](#).

A) right to information: the involved party can be informed through the existing Personal Data Protection Policy and the Terms of Service about the collection, usage and processing of data by us.

B) right to access: the involved party has the right to access the data we collect concerning his/her person, for as long as we store them. We face your access requests according to the GDPR (a month after your request has been made).

C) right to correction: Pheax Travel permits the users correction, alteration, limitation of processing, addition or deletion of data and information given to Pheax Travel.

D) right to deletion: see above (C)

E) right to limitation of processing: see above (C)

F) right to portability

G) right to objection and

H) right to not subject your data to automated decision making, including alterations.

You have also the right to complain to the Hellenic Data Protection Authority (<http://www.dpa.gr/>), in case you sense that there is a problem concerning the way you handle your data.

7. Dispute Settlement

According to the EU and EU-US Protection of Personal Data Authorities, Pheax Travel is pledged to settle complaints concerning privacy and the collection or usage of your personal data. For such matters of data, questions or concerns regarding the usage of personal data, please contact us in this address: info@www.pheaxtravel.gr. In case your question or concern cannot be satisfied via this process, you have the right to complain to the Hellenic Personal Data Authorities (www.dpa.gr).

8. Retention of your data.

(i) In case you make a request of services via our website, we will store your information for as long as it takes to offer you these services and until the prescription of any legal claims. We will store and use your data as necessary, in order to comply with our legal obligations, to settle disputes and to enforce our agreements.

(ii) In case you contact us via our website platform, we will store your data for a necessary period of time, but not for more than two (2) years after the submission of your question.

(iii) In case you contact us for a job application, we will store your data for as long as it takes to offer you services and until the prescription of any legal claims.

9. Protection of children's Personal Data

The protection of children's privacy is especially important. Thus, Pheax Travel does not store or ask for personal data for children under the age of 13 directly, but we need parental consent. In case we have stored personal data from a child under the age of 13 without parental consent, we will delete them the soonest possible. If you believe that we have stored data of a child under the age of 13 without parental consent, please contact us at our electronic address info@www.pheaxtravel.gr, or at our mailing address Corfu, PO.Box 386 , For the Attention Of Our Company.

10. Notification Process

It is our policy to inform you via email, written or printed notification, or via a visible notification in our website, notifications, regardless of if these notifications are required by law or if they concern trade or other relevant with this business goals, as it is defined by Pheax Travel under our discretion. We maintain the right to define the form and the medium of the notification provisions, on the condition

that you may exclude yourselves from certain notification media, as it is described in our Privacy Policy.

11. Links to other websites

We do not bear responsibility for any practices other websites or services linked with or from the service of Pheax Travel, including their data or their content. You should bear in mind that when you follow a link to transfer to another website or service, our Privacy Policy does not apply to any third party websites or services. Your browsing and interaction to any website or third party service, including those linked or advertised in our website, are subjected to the rules and policies of this specific party. Nevertheless, we have confirmed that our partners are as lawful as possible with the GDPR.

12. Social Media

Our website includes social media functions, such as the Facebook button or Instagram or X Button and other graphic elements in our website. These functions may collect your IP address and the page you currently visit in our website and you may have to activate cookies to properly activate this function. The social media functions and widgets are hosted by third parties or are hosted directly in our website. Your interactions with these functions are regulated from the Privacy Policy of each provider organization.

13. Changes to our Protection of Personal Data Policy

All changes of this Policy apply when they are published in this website. When we change our Policy in a substantial way, we will inform you via email or with a warning notification in our website, before the change applies and each user will be notified for the admission date on the bottom of this page or with other means.

In case you have any questions regarding our Policy, our website practices or your transactions with this website, please contact us in this address: info@www.pheaxtravel.gr or mail us to the following address: Corfu, PO.Box 386, 49100, Greece , For the Attention Of Our Company.

